

Triple Play Billing

*Advanced architecture and functionality
for broadband deployments*

ETI's énconcert is a complete billing and customer care software solution which supports all aspects of delivering broadband services, including: Order Entry, Work Order Entry/Scheduling Management, Service Activation/Provisioning, Customer Premise Equipment Inventory Management, Reporting, Pay-Per-View (PPV) schedule download and management, Video-On-Demand (VOD) support and Comprehensive Reporting. A Windows based, user-friendly Graphical User Interface (GUI) makes navigation and training a breeze. Detailed ODBC documentation provided with the solution makes creating customized reports using a 3rd party report writer simple and straight-forward.

A comprehensive solution for the Fiber-to-the-Home or satellite video services provider.



What makes énconcert exceptionally unique in today's marketplace is that it leverages ETI's extensive array of downstream technology interfaces that provide automated provisioning of Fiber-to-the-Home (FTTH), voice, IPTV, RF Video or high-speed data services. Therefore, énconcert brings instantaneous activation to platforms provided by global technology vendors such as: Alcatel-Lucent, Cisco/Scientific Atlanta, Calix/ Occam, MetaSwitch, Motorola, NDS, Tekelec, Wave7Optics, Worldwide Packets and many others. énconcert activates all service ports on the FTTH network interface device (NID) mounted on the subscriber's home to deliver voice, video or data services. Once the NID is activated, ETI's product also provisions the set-top equipment within the subscriber's home with the correct video services which were ordered, sets the correct rate for data services, activates the voice port(s), provisions the voice gateway, and provisions the voice switch with the correct features ordered.

Another advantage of énconcert is that it offers a fully-functional, seamlessly integrated billing component. Using ETI's out-of-the-box integrated solution, or one of our client's choice, énconcert's pre-integrated solution generates and aggregates billing data (up to 30 cycles) for all broadband services. Additional functionality includes: credit check, statement preparation, accounts receivable, collections and payment processing.

