

NEWS RELEASE

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NEW OFFERING FROM ETI ADDS SIMPLICITY AND EXPEDIENCY TO MOBILE WORKFORCES – INCREASES PRODUCTIVITY

~ ETI Announces SOLO Field Tech Assistant As Strategic Addition To Its Triad Service Delivery Platform ~

ATLANTA, GA – June 1, 2009 – Enhanced Telecommunications (d/b/a) ETI Software Solutions, Inc., (ETI) (www.etisoftware.com), today released SOLO Field Tech Assistant for the Triad Service Delivery Platform (SDP). This is the first module in the new product line of SOLO Triad Web Applications; it empowers field technicians to work independently, without requiring assistance from dispatchers or CSRs.

SOLO Field Tech Assistant is a thin client, browser-based web application that provides field technicians the freedom to assign subscriber premise equipment (FTTH ONTs and Set Top Boxes) and services, and open/close work orders without requiring any assistance from the business office. SOLO Field Tech Assistant can be securely run on virtually any browser-capable device including notebook computers, PDAs, tablet PCs, and smartphones.

Technicians logged into SOLO Field Tech Assistant are able to access details of subscribers' accounts, instantly map service addresses, swap or assign devices, as well as create or complete work orders independently from the field. Whether a scheduled installation, or an unexpected service outage, SOLO Field Tech Assistant empowers one's workforce to satisfy customers' needs around the clock, from any location, saving time and money.

"SOLO Field Tech Assistant is a great addition to our product set," said Pete Pifer, Chief Executive Officer, ETI Software. "Real-time information on the location and status of assets, combined with the ability to dynamically complete work in the field, will lead to significant improvements in a tech's productivity, and increase subscriber satisfaction."

In the coming months, ETI will provide more details about an additional SOLO Triad Web Application - SOLO Subscriber Self-Care. SOLO Subscriber Self-Care will facilitate remote DVR scheduling, TV Ticket redemption for prepaid services, and account inquiry capabilities - all through a web-based client.

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About Enhanced Telecommunications, Inc. d/b/a ETI Software Solutions (www.etisoftware.com)

ETI Software's world-class software products enable telephone, utilities and municipalities to successfully sell, bill and activate telecommunication services. With unparalleled provisioning capabilities, ETI's products instantaneously activate voice, video and data services to any technology over any network topography, including Fiber-to-the-Premise. Founded in 1992, the company is headquartered in Atlanta, Georgia and privately held.