

# ***NEWS RELEASE***

**Contact:**

John Sacke  
Sacke & Associates Inc.  
(416) 493-5723 ext. 201  
[johns@sackepr.com](mailto:johns@sackepr.com)



## ***ETI's énoncert Puts the "Green" in City of Wilson's Greenlight With Integrated Billing and Operational Support Software***

~ City Of Wilson, North Carolina Deploys ETI's Triad énoncert Platform Supporting its  
New \$28 Million "Greenlight" Fiber –To-The-Home Telecommunications Services ~

ATLANTA, GA – May 20, 2008 – Enhanced Telecommunications (d/b/a) ETI Software Solutions, Inc., (ETI) ([www.etisoftware.com](http://www.etisoftware.com)), today announced the city of Wilson, a fiber-optic pioneer among municipalities in North Carolina, has deployed ETI Software Solutions, Inc.'s Triad énoncert billing system. The advanced system will manage, provision and bill for telecommunication services over the City of Wilson's Fiber-to-the-Home (FTTH) network.

The City of Wilson knows it has to provide its citizens with increased bandwidth now, or face the prospects of having its city fall far behind in what the resident and businesses will be demanding.

Block by block, The City of Wilson is rolling out its new \$28 million "Greenlight" fiber-to-the-home system this year, offering residents, businesses and institutions the chance to subscribe with the city for Internet, video and telephone services.

Using its all new Fiber-to-the-Home network, the city of Wilson is now delivering digital video, local and long-distance telephone services as well as broadband internet to its growing community of nearly 50,000 people. In selecting ETI's solution, the city of Wilson acquired a flexible robust telecommunications billing system, capable of scaling as it continues to expand its service offerings.

Built on ETI's robust Linux-based Triad provisioning platform, énoncert is a comprehensive billing and customer care software solution which supports all aspects of billing and activating broadband services. It effectively manages and controls customer premise devices such as set-top and FTTH devices, and automates provisioning of each FTTH device to instantly activate the correct services. énoncert also generates an independent statement for telecommunications services, manages receivables, collections and payments.

"In selecting ETI's solution, we required a platform that not only is able to support our FTTP G-PON network and its offerings but also was easily able to interface with our CLEC partner and digital video platform," said Mike Basham, Director of Information Technology, City of Wilson. "Triad énoncert activates our FTTH platform, seamlessly - delivering services to customers' premises requiring little to no effort from our Network Operations department. Services are automatically provisioned, increasing customer

satisfaction levels as a result of our almost complete elimination of error-prone manual processes.”

ETI Triad éoncert generates work orders for service installation, and imports billing data from the city of Wilson’s CLEC partner for final bill preparation. It also provisions all customer premise devices such as set-top and FTTH devices and instantly activates the correct services; éoncert then generates an independent statement for all voice, video and data services.

“As the City of Wilson continues to expand its service offerings and subscriber base, it becomes imperative to provide an automated billing and customer management system based upon their subscribers’ requirements,” says Peter M. Pifer, CEO, ETI. “With almost two decades experience in billing and provisioning for some of the nation’s largest municipal deployments, our éoncert platform will enable the City of Wilson to manage the relationships with their telecommunications subscribers with unprecedented ease.”

éoncert offers completely integrated billing capabilities using ETI’s out-of-the-box solution or one of the client’s choice. The solution prepares bills for all services and provides credit check, payment processing, accounts receivable and collections functionality. Additionally, it can manage and deliver prepaid services ordered by subscribers, which eliminates bill rendering and accounts receivable for this customer segment.

“We are dealing with an issue before it becomes a problem – and before it’s obvious to our citizens,” added Basham. “We’re investing now to prevent a problem in the future. People are used to government reacting to a problem. We are dealing with an issue to ensure our city remains at the forefront of technology.”

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**About Enhanced Telecommunications, Inc. d/b/a ETI Software Solutions ([www.etisoftware.com](http://www.etisoftware.com))**

ETI Software’s world-class software products enable telephone, utilities and municipalities to successfully sell, bill and activate telecommunication services. With unparalleled provisioning capabilities, ETI’s products instantaneously activate voice, video and data services to any technology over any network topography, including Fiber-to-the-Premise. Founded in 1992, the company is headquartered in Atlanta, Georgia and privately held.