

## ***NEWS RELEASE***

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### ***ETI TRIAD OSS NOW SUPPORTS CISCO VOIP PROVISIONING***

#### ***Interface to Cisco's BAC Benefits ETI's Customers***

**ATLANTA, GA – April 8, 2008** – Enhanced Telecommunications (d/b/a) ETI Software Solutions, Inc., has developed and deployed an interface to Cisco's Broadband Access Center (BAC) for their Triad OSS to provision VoIP services via cable modem. ETI, established in 1992 is a leading provider of automated, flow-through service activation software to over three dozen technology platforms.

“Our Cisco BAC interface augments the triple play service provisioning capabilities we mastered more than three years ago with Triad. Thanks to the power of the joint ETI/Cisco solution, our customers selling VoIP telephone services over HFC plant can now provision data and voice over any DOCSIS-compliant cable modem,” says Peter M. Pifer, President, ETI Software Solutions. “This allows them to compete with even the largest and most established players in the VoIP over cable space.”

While the cost of broadband equipment continues to fall and the demand for high-speed services rise, the current manual provisioning process is too tedious, labor-intensive, and error-prone to support mass-market deployment of those services. ETI's solution in conjunction with Cisco's BAC for Broadband Aggregation is a carrier-class service and network management application that provisions cable routers in the field. It addresses the provisioning challenges that service providers typically face in deploying broadband voice and data services.

ETI's OSS solution transforms any billing system to support cable/broadband billing and operations. It also provides auto-provisioning of all customer premise equipment; PPV schedule management, VOD support, work force management and more.

“Thanks to this innovative offering, we can offer our subscribers services they'd expect from national, and far larger operators,” says Mark Henry, Vice President Operations, DuoCounty Telephone. “Offering VoIP services over our network is a huge accomplishment for us. We are clearly seeing the benefits of the interface's ease of integration, performance and reliability on our already established network.”

“Today Customer Service Professionals must be empowered to manage exact control over the delivery of complex services like VoIP and IPTV. This involves tightly

integrating CRM and billing to network devices, such as cable modems, set top boxes and any network elements that may get in the way of instant an accurate service” adds Pifer. “Service providers can capitalize on the benefits of an end-to-end automation solution more efficiently than ever before.”

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**About Enhanced Telecommunications, Inc. d/b/a ETI Software Solutions ([www.etisoftware.com](http://www.etisoftware.com))**

ETI Software’s world-class software products enable telephone, utilities and municipalities to successfully sell, bill and activate telecommunication services. With unparalleled provisioning capabilities, ETI’s products instantaneously activate voice, video and data services to any technology over any network topography, including Fiber-to-the-Premise. Founded in 1992, the company is headquartered in Atlanta, Georgia and privately held.